



HUMANEDGE
GOV SOLUTIONS

Capability Statement

Company Overview

HumanEdge Gov Solutions, LLC, stands as your premier Managed Services Provider, offering expertise in cloud-based solutions, network management, outsourced helpdesk services, and cybersecurity solutions. Born from a visionary goal to streamline IT infrastructure and business processes, Pathfinders IT is committed to connecting businesses with cutting-edge technologies. Our mission is clear: to empower clients to grow and achieve strategic goals through innovative solutions, while upholding the highest standards of cybersecurity.

At HumanEdge Gov Solutions, LLC, we pride ourselves on simplifying our clients' business processes. Our dedicated team works tirelessly to resolve issues promptly and implement robust cybersecurity measures. With our support, clients can refocus on their core business with confidence, knowing that their IT infrastructure is secure. Our proactive cybersecurity solutions are designed to identify and mitigate potential threats, ensuring the safety of our clients' data and systems. We continuously innovate to stay ahead of evolving cyber threats, keeping our clients protected in today's dynamic digital landscape.

Core Competencies

HumanEdge Gov Solutions, LLC excels in the following core competencies:

Information Technology Services: Providing cutting-edge IT solutions to enhance efficiency and productivity.

Customized Solutions: Developing unique and tailored solutions to meet the specific needs of businesses across diverse industries.

Unparalleled Support: Offering dedicated and responsive support to address challenges promptly and effectively.

Differentiator

Customize client-centric methodology: Our encompassing approach is individually designed to address the change in needs of every client guaranteeing solutions that perfectly match their specific demands.

Advanced security expertise: setting us apart in the realm of cyber security, our skilled professionals demonstrate excellence and fiber risk assessment, cyber engineering, pen testing, and monitoring. Leveraging cutting act technology such as Cyber Engineering, Aws, Redhat, Azure

Comprehensive technology offering: From computer systems and software to network routing number switching, and comprehensive infrastructure solutions, our device Spectrum technology products and services covers each facet of our clients IT needs

NAICS CODES:

- 541511 - Custom Computer Programming Services
- 541512 - Computer Systems Design Services
- 541513 - Computer Facilities Management Services
- 541519 - Other Computer Related Services
- 541611 - Administrative Management and General Management Consulting Services
- 541612 - Human Resources Consulting Services

PSC CODES:

- DJ10 - It And Telecom - Security And Compliance As A Service
- DA01 - It And Telecom - Business Application/Application Development Support Services (Labor)
- R499 - Support- Professional: Other
- DE10 - It And Telecom - End User As A Service: Help Desk; Tier 1-2, Workspace, Print, Productivity Tools

Certification



Company Data

HumanEdge Gov Solutions, LLC

UEI: ZZZVB8W3LAA5, **Cage Code:** 9EFF3

POC: Sharee Legree, Managing Member

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Past Performance

P.A.C.E. Consulting | Los Angeles, CA | Jan 2022 - October 2023

Role: GRC Auditor

Established Complex Operational Software Controls: Spearheaded the design & implementation of intricate operational software configuration controls & system interfaces for assigned computer systems. Ensured seamless integration to enhance overall system efficiency.

Maintenance of Critical IT Infrastructure: Managed and maintained crucial components including file servers, Firewalls, network access, Security Monitoring Systems, & system documentation. Implemented proactive measures to guarantee system integrity and availability.

Security Coordination and Vulnerability Mitigation: Provided security coordination and conducted comprehensive reviews of system test plans. Identified vulnerabilities in AIS and implemented effective countermeasures to enhance overall system security.

Help Desk & Troubleshooting: Offered Help Desk services, performing troubleshooting to resolve IT-related issues promptly and efficiently. Facilitated smooth operation of day-to-day IT activities.

Hardware/Software Configuration & Upgrades: Conducted hardware /software system configuration, upgrades, and modifications to align with evolving technological needs. Ensured systems were up-to-date with the latest advancements.

Disciplines Scope of Services: IT Technical, Infrastructure, Applications, and Security staffing services. Multi-year agreements sought to support District's IT Department with highly qualified professional staffing. Service provider is to provide staffing for the following IT disciplines:

- | | |
|------------------------------|----------------------------------|
| a. Support | d. Systems Implementation |
| b. Implementation | e. Infrastructure Implementation |
| c. Management of Information | f. Applications Development |

Our Current Partner

Department of VA:

- | | |
|------------------------------|----------------------------------|
| a. Support | d. Systems Implementation |
| b. Implementation | e. Infrastructure Implementation |
| c. Management of Information | f. Applications Development |